

## **PUBLIC GRIEVANCE REDRESS MECHANISM**

A toll number (1800-180-4152) has been set up for grievances pertaining to the Jal Marg Vikas Project (JMVP). This number will be accessible to the public from 10:00 A.M to 5:00 P.M from Monday to Friday (excluding holidays declared for the offices located in Noida by the Department of Personnel and Training, Government of India). Complaints received through the helpline will be processed through the CPRGRAMS portal of the Government of India.